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ABSTRACT

Image restoration and reconfiguration support for crashed network devices. The method includes establishing a file transfer session between an information transferring network device that has entered a debug mode and a server. A name of a last known good image and configuration file pair is stored on the network device. The last known good image and configuration file pair is stored on the server. The network device requests a transfer of the last known good image and configuration file pair from the server to the network device.